# COMBI / HEATING BOILER CONTROLLER

8.8.88 - + () ↑ ■ ↑ → €

### **WARNING**

If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury, or loss of life.

# **SAFETY CONSIDERATIONS**

Installation, start-up and servicing of the units must be done with due care and attention, and should only be performed by competent, qualified, licensed and trained heating technicians. Failure to read and comply with all instructions and applicable National and local codes may result in hazardous conditions that could result in property damage and injury to occupants which in extreme cases might result in death.

# **HAZARDS & PRECAUTIONS**

### DANGER

Points out an <u>imminently</u> hazardous situation which must be avoided in order to prevent serious injury or death.

### **A** CAUTION

Points out a <u>potentially</u> hazardous situation which must be avoided to prevent possible moderate injury and/ or property damage

# A BEST PRACTICES

Points out recommendations for better installation.

### **MARNING**

Points out a <u>potentially</u> hazardous situation which must be avoided to prevent serious injury or death.

### **A** NOTE

Points out installation, maintenance and operation details that will result in enhanced efficiency, longevity and proper operation of your boiler.

CONTROLLER MANUAL

# **CONTENTS**

CONTROL OPERATION	1-1
INTERFACE INDICATORS/BUTTONS	1-1
MAIN MENU	1-2
ACCESSING THE MAIN MENU	1-2
OPERATIONAL MODES	1-3
ADJUSTMENT MENUS	1-4
ADJUSTING THE SPACE HEATING WATER TEMPERATURE	1-4
ADJUSTING THE DHW TEMPERATURE	1-5
ADJUSTING THE DHW MODES	1-6
ACCESSING THE SERVICE MENU	1-7
TESTING THE UNIT FIRING RATE	1-8
ACCESSING THE INFORMATION MENU	1-9
ACCESSING PARAMETER MENUS TO CHANGE CONTROLLER PARAM	ETERS 1-10
ACCESSING THE INSTALLER PARAMETER MENU	1-11
ACCESSING THE ADVANCED PARAMETER MENU	1-15
ACCESSING THE CASCADE MENU	1-24
CASCADE FUNCTION	1-28
HEATING BOILER CASCADE SYSTEM	1-28
COMBI BOILER CASCADE SYSTEM	1-29
HEATING BOILER AND COMBI BOILER CASCADE SYSTEM	1-30
COMBI BOILER AND TANKLESS WATER HEATER CASCADE SYSTEM.	1-31
LOW VOLTAGE WIRING	1-32
LINE VOLTAGE WIRING	1-32
CASCADE SYSTEM CONFIGURATION	1-32
CASCADE COMMUNICATION	1-33
CASCADE ADJUSTMENTS	1-34
REMOVING & WIRING THE CONTROLLER	1-35
REMOVING THE CONTROLLER	1-35
WIRING THE CONTROLLER	1-36
120VAC LINE VOLTAGE HOOK-UP	1-36
SEQUENCE OF OPERATION	1-37
TEMPERATURE SENSORS	1-38
TROUBLESHOOTING	1-39
FAULT CODES	1-39
NOTIFICATION CODES	1.//3

MAIN MENU 3



- Water temperature over 125°F (52°C) can cause severe burns instantly or death from scalds.
- ° Children, disabled, and elderly are at highest risk of being scalded.
- ° See instruction manual before setting temperature at water heater.
- Feel water before bathing or showering.
- ° Temperature limiting valves are available, see manual.

TIME/TEMPERATURE RELATIONSHIP IN SCALDS			
WATER TEMPERATURE	TIME TO PRODUCE A SERIOUS BURN		
120°F (49°C)	More than 5 minutes		
125°F (52°C)	1 ½ to 2 minutes		
130°F (54°C)	About 30 seconds		
135°F (57°C)	About 10 seconds		
140°F (60°C)	Less than 5 seconds		
145°F (63°C)	Less than 3 seconds		
150°F (66°C)	About 1 ½ seconds		
155°F (68°C)	About 1 second		

Table courtesy of Shriners Burn Institute

### WATER HEATER INSTALLATION GUIDELINES

#### WARNING

- This unit must be installed in accordance with local codes, if any; if not follow the National Fuel Gas Code, ANSI Z223.1/NFPA 54, or the Natural Gas and Propane Installation Code, CAN/CSA B149.1, as applicable.
- Failure to correctly install and operate this appliance can result in severe personal injury or death.
- The unit shall have a pressure relief valve installed within 6" [152mm] of the DHW HOT outlet connection.
- Refer to the unit's User Manual before operating the relief valve.
- The unit requires a pressure relief valve identified with the ASME V or HV symbol and set to relieve at or below 150psi of domestic water pressure and a minimum relieving capacity of 199,000 Btu/hr with 3/4" NPT threads. For safe operation of the unit, the relief valve must not be removed from its designated point of installation or plugged.
- $^{\rm o}~$  Read and follow warnings and instructions.

#### **CAUTION**

• Hotter water increases the risk of scald injury. Before changing the temperature setting, see instruction manual.

#### ADJUSTABLE TEMPERATURE SETTING

• Touch the panel above the white dot, then touch the Faucet **?** Adjust the water temperature with the Plus + and Minus – then touch the Return button **?** to save the changes.

CONTROLLER MANUAL

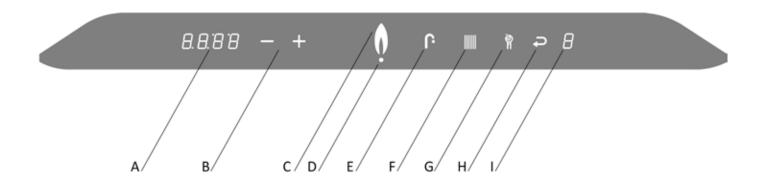


# **CONTROL OPERATION**

Use only fingers when operating the boiler control.

The boiler's control functions as an interactive touch-sensitive panel with buttons that light up, showing indicators such as numbers, icons, or lettters. Some of these lit indicators signify boiler operational status. Other indicators enable you to program the boiler.

# **INTERFACE INDICATORS/BUTTONS**



	ICON	FUNCTION
A	Numerical Display	Main Display
В	Plus & Minus	Temperature Adjustment
C	Flame	Burner ON Indicator
D	Dot	Power ON Indicator
E	Faucet	Domestic Hot Water Indicator
F	Radiator	Space Heating Indicator
G	Wrench	Service / Reset
H	Return Arrow	Enter / Save
	Numerical Display	Service Display

Table 1: Controller Indicators and Touch Pad

CONTROL OPERATION 1-1

# **MAIN MENU**

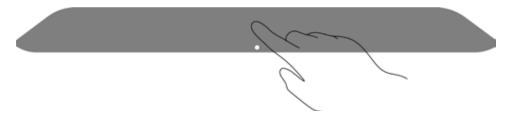
Main menu is a top-level menu, through which you can access other (sub) menus. These menus can be accessed by touching a button or a combination of buttons on the touchscreen panel. The sub menus include the:

- Space Heating menu
   Use to adjust the target temperature for space heating.
- Domestic Hot Water (DHW) menu
   Use to adjust the DHW temperature and Tankless DHW Mode.
- Information menu
   Use to view sensor readings and other operating conditions.
- Service menu

Use to view service information and access the Installer menu to change parameters. In this menu, you can view service information and regulate the firing rate for the commissioning setup of the gas valve.

### **ACCESSING THE MAIN MENU**

To access the Main menu, touch the area above the Dot.



If buttons remain untouched in the Main menu (show below) for a minute, the previous display is returned.



In the Main Menu the controller displays:

- The Dot.
- The Faucet button. Touch to access the DHW menu.
- The Radiator button. Touch to access the Space Heating menu.
- The Wrench button. Touch to access the Service menu.
- The time, if the clock is activated.

1-2 CONTROLLER MANUAL

### **OPERATIONAL MODES**

Below are various operational modes:



The unit is connected to power but has been turned off. In this mode, the display view shows:

- The Dot.
- The pressure in the boiler loop on the left display.
- A line in the right display.



The unit is turned on and is ready to respond to a request for domestic hot water or space heating. In this mode, the display view shows the Dot.



The unit is in operation and is supplying domestic hot water. In this mode, the display view shows the:

- Dot.
- Flame. The burner is switched on.
- Faucet symbol.



The unit is in operation and is supplying space heating water. In this mode, the display view shows the:

- Dot.
- Flame to indicate that the burner is switched on.
- Radiator symbol.

MAIN MENU 1-3

# **ADJUSTMENT MENUS**

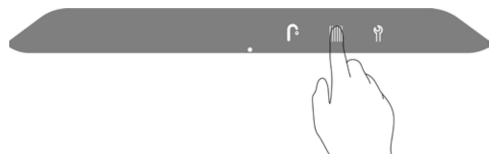
This section describes how to:

- Adjust the space heating water temperature
- Adjust the DHW water temperature
- Adjust the DHW modes
- Access the Service menu to test the unit firing rate
- Access the Information menu to obtain information on displayed codes

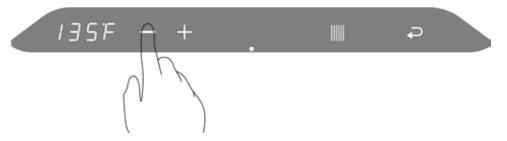
# ADJUSTING THE SPACE HEATING WATER TEMPERATURE

To access the main menu:

- 1. Touch the area above the dot.
- 2. Touch the Radiator button.



3. To change the space heating target temperature, touch the Plus or Minus buttons.



4.

- To save the changes, touch the Return button.
- To exit without saving the changes, touch the area above the dot.



1-4 CONTROLLER MANUAL

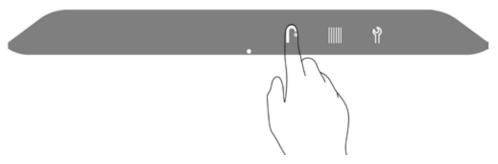
'P' to the right of the screen indicates that the changes have been saved.



### **ADJUSTING THE DHW TEMPERATURE**

To access the main menu:

- 1. Touch the area above the dot.
- 2. Touch the Faucet button.



3. To change the DHW target temperature, touch the Plus or Minus buttons.



4.

- To save the changes, touch the Return button.
- To exit without saving the changes, touch the area above the dot.



"P" to the right of the screen indicates that the changes have been saved.



### ADJUSTING THE DHW MODES

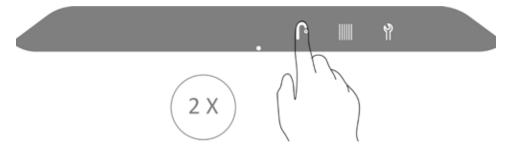
**Standard Mode (OFF):** The unit will respond to a call for domestic hot water as a priority over the space heating demand. When the domestic hot water demand is satisfied the unit will return to the space heating load if the load is still calling. The heat exchanger will not maintain its domestic hot water temperature between demands for hot water.

**Comfort Mode (ON):** The heat exchanger is maintained at the DHW temperature.

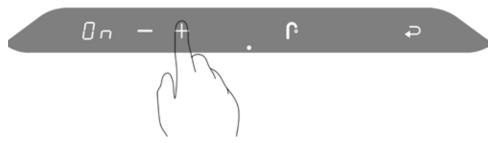
**ECO Comfort Mode (ECO):** This mode operates like the Comfort Mode but has the added advantage of learning when the domestic hot water is used. During the low use periods, the heat exchanger is allowed to cool.

To switch between the 3 modes:

- Touch the area above the dot.
- Touch the Faucet button twice.



3. To change the DHW mode, touch the Plus or Minus buttons.



4.

- To save the changes, touch the Return button.
- To exit without saving the changes, touch the area above the dot.



"P" to the right of the screen indicates that the changes have been saved

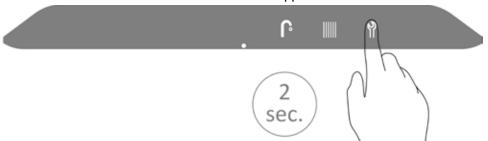


1-6 CONTROLLER MANUAL

# **ACCESSING THE SERVICE MENU**

The Service Menu provides service information and control over the unit firing rate, used in the commissioning setup of the gas valve.

To access the Service Menu, touch the area above the dot, then touch the wrench for two seconds until the return button appears.



The Service menu is displayed below.



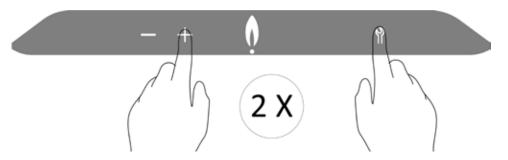
### **TESTING THE UNIT FIRING RATE**

From the Service menu, you can test the unit's high-fire and low-fire operation.

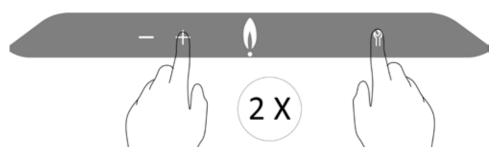
Program 'L': Burner on at minimum DHW capacity. While running against a large load, touch Wrench and Minus at the same time. An 'L' will display on the right.



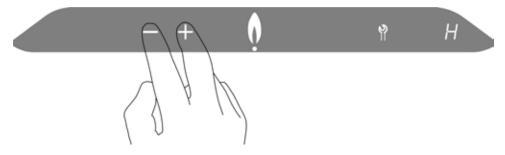
Program 'h': Burner on at maximum Space Heating capacity. With a call for heat, touch Wrench and Plus at the same time. An 'h' will display on the right.



Program "H": Burner on at maximum DHW capacity. While running against a large load, touch Wrench and Plus simultaneously twice. An H will display on the right.



To switch off test program touch the Plus and Minus at the same time.



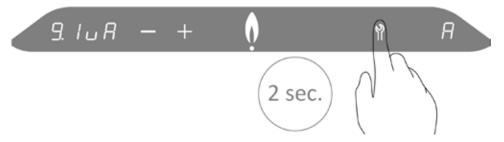
1-8 CONTROLLER MANUAL

### **ACCESSING THE INFORMATION MENU**

The Information menu provides real time operating information to assist with troubleshooting.

#### To access the Information menu:

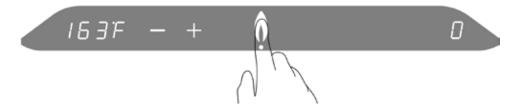
- 1. Touch the area above the Dot.
- 2. Touch and hold the Wrench button for two seconds, let go when the minus, plus, and wrench are displayed.



3. Again, touch and hold the Wrench button for two seconds to enter the information menu.

See table 2 for a list of codes and corresponding description.

- 4. To scroll through the list of codes, use the Minus or Plus button.
- 5. To exit the Information menu and to return to the Service menu, press the area above the Dot.



See below for a description of the codes:

CODE	DISPLAY	EXAMPLE
R	Flame current in µA	9.8 J R
Ь	DHW flow in L/min or Gallon/min tankless/combi models only	80.98
Е	Boiler system pressure boiler models only	8.8 B B
F	Estimated power input in kW or MBH	8.886
	Actual pump speed in % boiler models only	8.8.82
Е	Last lock-out code	E 0 3 T
8	Main processor software	a 4.60
8	DSP software	a a.a o
	Temp. S0 (Heat Exchanger)	8 8 8 E
$\exists$	Temp. S1 (Boiler Supply)	888B
2	Temp. S2 (Not Applicable)	8.8.8B
3	Temp. S3 (Domestic Hot Water)	8.2.5°E
4	Temp. S4 (Domestic Cold Water)	8.5.0°E
29456	Temp. S5 (Flue)	8.8 F.B
8	Temp. S6 (Outdoor) - optional	8.8.8
$\exists$	Temp. S7 (DHW tank) - optional	8 2 4 B
$\boldsymbol{\exists}$	Cascade Communication	8448

Table 2: Information menu

# ACCESSING PARAMETER MENUS TO CHANGE CONTROLLER PARAMETERS

The Parameter Menus allow users to change controller parameters set out in tables 3 and 4.

The most commonly used parameters will be available in the installer parameter menu, through the installer's access code 015. For more advanced users, an advanced parameter menu is available through access code 020.

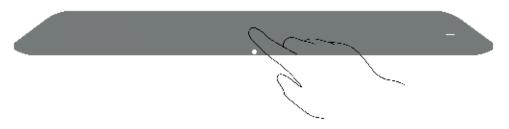
The parameter menu access code is shown on the left numerical display after the letter C. The parameters are also shown on the left numerical display, after the letter P.

1-10 CONTROLLER MANUAL

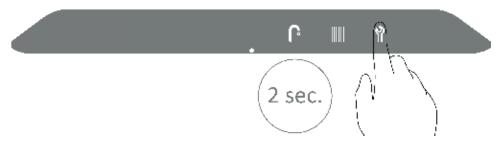
# ACCESSING THE INSTALLER PARAMETER MENU

To access the Installer Parameter Menu:

1. Touch the area above the dot.



2. Touch the wrench for two seconds until the return button appears.



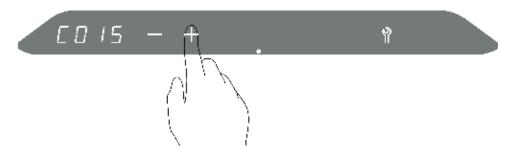
3. Touch wrench and return buttons together.



The code numbers are displayed in the left numerical display.



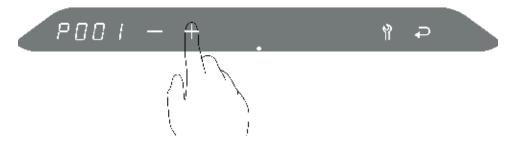
4. Change C000 to C015 by touching the + button.



5. Touch wrench to enter the installer parameter menu.



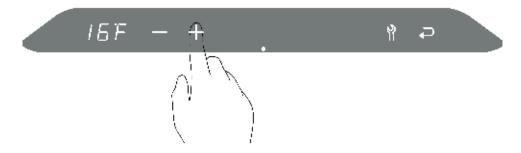
6. Cycle through parameters using the – and + buttons.



7. Touch the wrench to adjust the currently selected parameter.



8. Change parameter setting using the – and + buttons.



9. Press wrench to return to the installer parameters and make any additional changes.



10. After adjusting other parameters, press return to store installer parameter settings.

To exit the installer parameter menu without saving changes, touch the area above the Dot.



11. P will be briefly displayed on the right screen to indicate the changes have been stored.



#### **INSTALLER PARAMETERS - ACCESS CODE C015**

PARAMETER	DESCRIPTION	DEFAULT	RANGE / OPTIONS
P001	System Type	Combi = 0	0 = Space heating + DHW direct
		Tankless = 2	1 = Space heating + External indirectly heated tank
		Boiler = 3	2 = DHW direct only
			3 = Space heating only
			4 = Combi + External indirectly heated tank. Tank differential 9°F / 5°C.
P002	Display type	2	0 = Simple (Flame only)
			1 = Basic (Flame and function)
			2 = Complete (Flame, function, and current temperature setting)
P003	Units	1	0 = Metric (°C, L/S, Bar)
			1 = Imperial (°F, gpm, PSI)
P050	Space Heating Supply Temperature / Design Supply Temperature	176°F / 80°C	50°F to 176°F / 10°C to 80°C
P051	Minimum supply temperature for reset heating curve	100°F / 38°C	50°F to 194°F / 10°C to 90°C
P052	Design Outdoor Temperature	16°F / -9°C	-22°F to 50°F / -30° to 10°C
P053	Summer Shutdown Temperature	70°F / 21°C	50°F to 87°F / 10°C to 30°C
P056	Minimum supply	100°F	50°F to 140°F
	temperature when using an Open Therm modulating thermostat	38°C	10°C to 60°C
	Minimum supply temperature when using an on/off thermostat and "smart outdoor function" active		
P059	Maximum User set temperature of Space Heating	194°F/ 90°C	50°F to 194°F / 10°C to 90°C

Table 3: Installer parameter codes

When using a non-modulating room thermostat (on/off), if no outdoor reset sensor is connected to the boiler it is possible to simulate weather-dependent heating by activating "smart outdoor reset".

When "smart outdoor reset" is activated, the setpoint for the supply temperature is starting at a minimum value (P056), and during heating increases to the maximum value set by the user.

When the demand for space heating is satisfied, the setpoint for the supply temperature is lowered in the same way until it reaches the minimum value.

The slope for this modulation can be set with parameter P061. Note that the value is °C per 100 seconds (\*).

(\*) Important: The lower the setting the more stable the heating process. However, it will take longer for rooms to heat up.

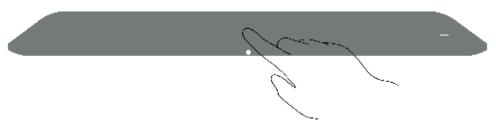
1-14 CONTROLLER MANUAL

<sup>\*\*</sup> Smart outdoor reset function

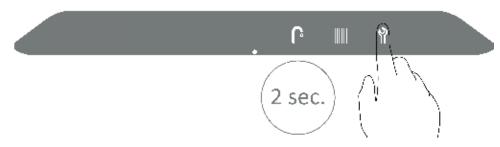
# ACCESSING THE ADVANCED PARAMETER MENU

To access the Advanced Parameter Menu:

1. Touch the area above the dot.



2. Touch the wrench for two seconds until the return button appears.



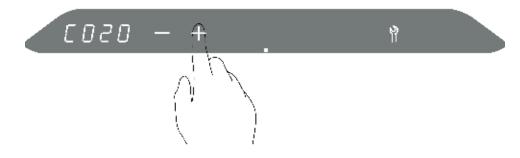
3. Touch wrench and return buttons together.



The code numbers are displayed in the left display.



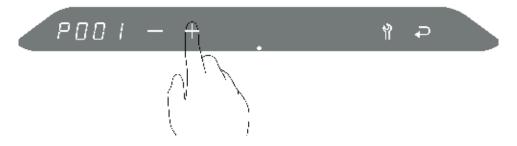
4. Change C000 to C020 by touching the + button.



5. Touch wrench to enter the installer parameter menu.



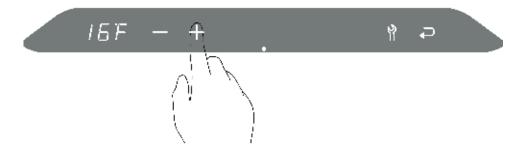
6. Cycle through parameters using the – and + buttons.



7. Touch the wrench to adjust the currently selected parameter.



8. Change parameter setting using the – and + buttons.



9. Press wrench to return to the installer parameters and make any additional changes.



10. After adjusting other parameters, press return to store installer parameter settings.

To exit the installer parameter menu without saving changes, touch the area above the Dot.



11. P will be briefly displayed on the right screen to indicate the changes have been stored.

P

# **ADVANCED PARAMETERS - ACCESS CODE C020**

PARAMETER	DESCRIPTION	DEFAULT	RANGE / OPTIONS
P001	System Type	Combi = 0	0 = Space heating + DHW (Combi)
		Tankless = 2 Boiler = 3	1 = Space heating + External indirectly heated tank
		255.	2 = DHW direct only
			3 = Space heating only
			4 = Combi + External indirectly heated tank. Tank differential 9°F / 5°C.
P002	Display type	2	0 = Simple (Flame only)
			1 = Basic (Flame and function)
			2 = Complete (Flame, function, and current temperature setting)
P003	Units	1	0 = metric (Ceslius, bar, litres/min, kW)
			1 = Imperial (Fahrenheit, PSI, US Gall/min., MBTU/Hr)
P009	Maximum output adjustment (%)	0%	-5% to 5%
P010	Maximum Space Heating Output (%)	100%	25% - 100%
P011	Minimum Space Heating Output (%)	16%	Cannot be higher than the maximum space heating output (P010)
P012	Starting fan speed for space heating (%)	70%	40% to 100%
P013	Maximum indirect tank output (%)	100%	25% - 100%
P030	Space Heating Pump Setting	0	0 = Post-purge time active
			1 = Continuous (DHW comfort function off)
			2 = Not applicable for North American use
			3 = Pump is active when terminal 4-5 on connector X4 is closed.
P031	Space Heating Pump Maximum Capacity (%)	100%	15%-100% (but cannot be below parameter P032)
P032	Space Heating Pump Minimum Capacity (%)	50%	15%-100% (but cannot be above parameter P031)
P033	Space Heating Pump Post- Purge (minutes)	1 minute	0-15 minutes
P034	Space Heating Pump post- purge after DHW tank operation (minutes)	1 minute	0-15 minutes
P035	Step Modulation	1	0 = Off
			1 = On: After Space Heating starts, fan speed will gradually ramp up from the min. value

1-18 CONTROLLER MANUAL

PARAMETER	DESCRIPTION	DEFAULT	RANGE / OPTIONS
P036	Space Heating Anti-cycle (minutes)	2 minutes	0-15 minutes
P037	Space heating demand response delay time (minutes)	0 minutes	0-15 minutes
P050	Space Heating Supply Temperature / Design Supply Temperature	176°F / 80°C	50°F to 176°F / 10°C to 80°C
P051	Minimum supply temperature for reset heating curve	100°F / 38°C	50°F to 194°F / 10°C to 90°C
P052	Design Outdoor Temperature	16°F / -9°C	-22°F to 50°F / -30° to 10°C
P053	Summer Shutdown Temperature	70°F / 21°C	50°F to 87°F / 10°C to 30°C
P056	Minimum supply temperature	100°F	50°F to 140°F
	when using an Open Therm modulating thermostat	38°C	10°C to 60°C
	Minimum supply temperature when using an on/off thermostat and "smart outdoor function" active		
P057	Response to an Open Therm modulating thermostat	1	0 = Ignore Open Therm demand if setpoint < value P056 (minimum supply temperature)
			When the setpoint for the supply temperature sent by the Open Therm room thermostat is lower than the value of parameter P056 (minimum supply temperature), the boiler will ignore this demand.
			1 = Restrict Open Therm setting if setpoint < value P056 (minimum supply temperature)
			When the setpoint for the supply temperature sent by the Open Therm room thermostat is lower than the value of parameter P056 (minimum supply tempreature) the boiler will respond to the demand for heat with the setpoint of P056.
			2 = On / Off No modulation is allowed by the Open Therm room thermostat.
			The boiler will consider the room thermostat to be an On / Off type. The setpoint for the supply temperature is the value set by the user in the display (P050, space heating supply temperature/design supply temperature).
			3 = Low Load (Load Control) If supported by the room thermostat, the boiler will go into low load when the heating demand is below the minimum output. LC is shown on the display. The boiler will function on min. capacity for a longer time. The setpoint for the supply temperature will be ignored.

PARAMETER	DESCRIPTION	DEFAULT	RANGE / OPTIONS
P059	Maximum User set temperature of Space Heating	194°F/ 90°C	50°F to 194°F / 10°C to 90°C
P060	Maximum Space Heating Temperature (low temperature zone)	104°F/ 40°C	50°F to 194°F / 10°C to 90°C
P061**	Smart Outdoor reset - Slope for increase and decrease supply setpoint	3	0= off, 1 - 10 in °C/100 sec
P070	Maximum DHW capacity (%)	100%	20% to 100%
P071	Minimum DHW output (%)	18%	13% to 50%
P072	DHW ignition fan speed (%)	70%	40% to 100%
P073	DHW ECO / Comfort Mode temperature	32°F/ 0°C	34°F/ 1°C to 149°F/ 65°C 0 = ECO / Comfort Mode will be the same as the user defined DHW temperature
P074	Number of ECO days	3 days	0 to 10 days  Number of past days the predictive heat- exchanger heat-up algorithm averages over
P075	Supply Temperature for external indirect tank	176° F / 80°C	140°F to 194°F / 60°C to 90°C
P076	DHW Mode	0	0 = Standard Mode (on-demand)
			1 = ECO Comfort Mode (adapts to DHW usage pattern)
			2 = Comfort Mode (maintains DHW temperature)
P077	Response time delay for space heating after DHW operation (minutes)	0 minutes	0 to 15 minutes
P081	Setting of three-way valve or	0	0 = powered during Space Heating demand
	electric shutoff valve		1 = powered during DHW demand and no demand
			2 = powered durning Space Heating demand and no demand
			3 = powered during DHW demand
P086	Temperature reduced during ECO Comfort mode low DHW demand periods	63°F / 17°C	32°F to 140°F / 0°C to 60°C
P089	External tank set temperature unit	140°F / 60°C	50°F to 149°F / 10°C to 65°C

1-20 CONTROLLER MANUAL

PARAMETER	DESCRIPTION	DEFAULT	RANGE / OPTIONS
P090	Function of Relay Re1, contact 3 on X4	0	0= External valve (Functionality depends on P081 setting)
			1= Low temperature / high temperature function active when heating demand is on a low temperature zone
			2= Active during all heating demands
			3= External heat source
			4= Active during space heating demand for an external space heating pump
			5= Active during DHW demand (solo) for an external DHW
			6= Active during DHW demand (combi) for an external DHW
P091	Function of Relay Re2, contact 3 on X3	5	0= Three-way valve (active during space heating)
			1= Low temperature/ high temperature function active when heating demand is on a low temperature zone
			2= Active during all heating demands
			3= External heat source
			4= Active during space heating demand for an external space heating pump
			5= Active during DHW demand (solo) for an external DHW
			6= Active during DHW demand (combi) for an external DHW
P097	Alarm relay	0	0= No alarm function
			1= Relay is activated when boiler is powered and not in lockout. Terminal X11 (X11.1= NC, X11.2= NO, X11.3=Com)
P100	Functionality of X13 terminals	0	0= Outdoor sensor
	3 and 4		1= Low temperature zone safety sensor (Low temperature/high temperature)
			2= Not applicable for North America
			3= 10kΩ tank sensor, Aquastat (normally closed)

PARAMETER	DESCRIPTION	DEFAULT	RANGE / OPTIONS
P101	Functionality of X13 terminals 4 and 5	0	0= 12kΩ tank sensor, Aquastat (normally opened)
			1= Low temperature zone safety sensor (Low temperature/high temperature)
			2= WtW sensor, not applicable for North America
			3= 10kΩ tank sensor, Aquastat (normally closed)
			4 = 12 KΩ, supply temperature
			5 = 12 KΩ, return temperature
			6 = 10 KΩ, supply temperature
			7 = 10 KΩ, return temperature
P104	0-10V DC external control input	0	0= Off
			1= 0-10V DC firing rate control
			2= 0-10V DC temperature control
P130	Cascade Function	0	0 = Disabled
			1 = Enabled for DHW
			2 = Enabled for Space Heating
			3 = Enabled for DHW & Space Heating
P131	Cascade Rotation Frequency	7	0 to 31 Days
P132	Cascade wear ethod	0	0 = Firing order based on hours of operation
			1 = Firing order based on fuel consumption
			2 = Firing order based on fuel consumption and number of ignitions
P133	Cascade Coarse Gain	35	0 - 250
P134	Cascade Fine Gain	25	0 - 250
P135	Cascade Space Heating Update Rate	30	30 - 250 Seconds
P136	Cascade DHW Staging Delay	10	5 - 250 Seconds
P137	Cascade Space Heating to DHW Delay	0	0 - 250 Seconds
P138	Cascade Space Heating Drop	30%	0 - 50
	Stage Level		A stage will be disabled once the currently fired unit(s) reach this firing rate
P139	Cascade Space Heating Add	90%	50 - 100
	Stage Level		The next stage will be enabled once the currently fired unit(s) reach this firing rate
P255	Restore parameter to default	0	Set option to 9 to restore all parameters to factory default.

Table 4: Advanced parameter codes

1-22 CONTROLLER MANUAL

<sup>\*\*</sup> Smart outdoor reset function

When using a non-modulating room thermostat (on/off), if no outdoor reset sensor is connected to the boiler it is possible to simulate weather-dependent heating by activating "smart outdoor reset".

When "smart outdoor reset" is activated, the setpoint for the supply temperature is starting at a minimum value (P056), and during heating increases to the maximum value set by the user.

When the demand for space heating is satisfied, the setpoint for the supply temperature is lowered in the same way until it reaches the minimum value.

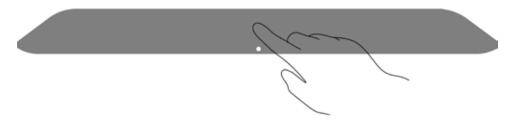
The slope for this modulation can be set with parameter P061. Note that the value is °C per 100 seconds (\*).

(\*) Important: The lower the setting the more stable the heating process. However, it will take longer for rooms to heat up.

# **ACCESSING THE CASCADE MENU**

To access the Cascade Menu:

1. Touch the area above the dot.



2. Touch the wrench for two seconds until the return button appears.



3. Touch wrench and return buttons together.

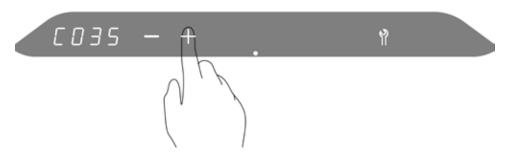


The code numbers are displayed in the left numerical display.



1-24 CONTROLLER MANUAL

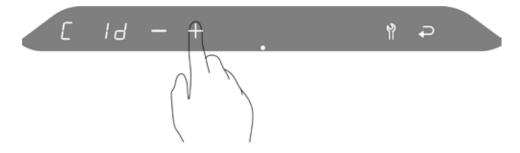
4. Change C000 to C035 by touching the + button.



5. Touch wrench to enter the cascade menu.



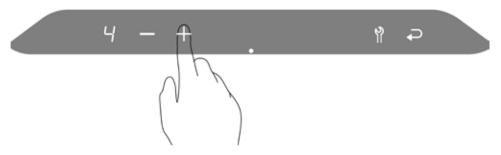
6. Cycle through parameters using the – and + buttons.



7. Touch the wrench to adjust the currently selected parameter.



8. Change parameter setting using the – and + buttons.



9. Touch wrench to return to the cascade parameters and make any additional changes.



10. After adjusting other parameters, touch return to store cascade parameter settings.



P will be briefly displayed on the right screen to indicate the changes have been stored.



1-26 CONTROLLER MANUAL

# **CASCADE PARAMETERS - ACCESS CODE C035**

PARAMETER	DESCRIPTION	DEFAULT	RANGE/OPTIONS
Cld	Cascade Unit ID	1	1 - 8
CCA1	Cascade Systems ID	255	0 - 255
CCA2	Cascade Systems ID	255	0 - 255
CCA3	Cascade Systems ID	255	0 - 255
CCnt	Cascade Members	1	1 - 8

Table 5: Cascade parameters codes

# **CASCADE FUNCTION**

The cascade function allows up to 8 Heating Boilers or Combi Boilers to operate together to satisfy a common demand. The Leader of the cascade system will enable, disable, and modulate Followers as necessary to maintain temperature as efficiently as possible. Cascade system benefits include:

- Wireless communication for simplified setup
- Redundancy allows for easy service and maintenance of cascaded units
- Increased efficiency from higher turndown ratio and parallel modulation
- Heating Boilers and Combi Boilers can be cascaded together to simultaneously satisfy space heating and DHW demands

# **HEATING BOILER CASCADE SYSTEM**

Heating Boiler cascade systems are only able to satisfy space heating demands. The Leader of the cascade system will enable, disable, and modulate Followers as necessary to provide space heating. Reference Table 6 for required cascade settings.

Heating Boiler cascade systems should utilize an appropriately sized common boiler header and hydraulic separator to isolate cascade system water flow from the system water flow as shown in Figure 1. Reference Table 7 for minimum common boiler header sizing.

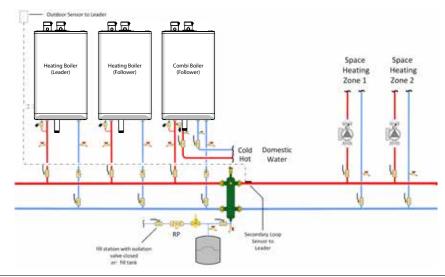


Figure 1: Typical Heating Boiler cascade piping – concept drawing. This drawing is only a simple schematic guide

PARAMETER	Leader (Heating Boiler)	Follower #1 (Heating Boiler)	Follower #2 (Heating Boiler)
Cascade Unit ID (C Id)	1	2	3
Cascade Members (Clrs)	3	-	-
Cascade Function (P130)	2	2	2

Table 6: Heating Boiler cascade parameter settings

Heating Boiler Model	Combi Model	Minimum Recommended Boiler Header Size						
		2 Units	3 Units	4 Units	5 Units	6 Units	7 Units	8 Units
99,000	99,000 125,000	11/4"	1½"	2"	2"	2½"	2½"	2½"
120,000	160,000 199,000	1½"	2"	2"	2½"	2½"	3"	3"

Table 7: Minimum Recommended Boiler Header Size

### **COMBI BOILER CASCADE SYSTEM**

Combi Boiler cascade systems can simultaneously satisfy both space heating and domestic hot water demands. The Leader of the cascade system will enable, disable, and modulate Followers as necessary to provide space heating. A domestic hot water demand will take priority over the space heating demand. Any Combi Boilers not supplying domestic hot water can continue to provide space heating. Reference Table 8 for required cascade settings.

For space heating, the cascade system should utilize an appropriately sized common boiler header and hydraulic separator to isolate cascade system water flow from the system water flow as shown in Figure 2. Reference Table 7 for minimum common boiler header sizing.

For domestic water heating, the cascade system should utilize an appropriately sized common header as shown in Figure 2. Reference Table 9 for minimum common domestic hot water header sizing.

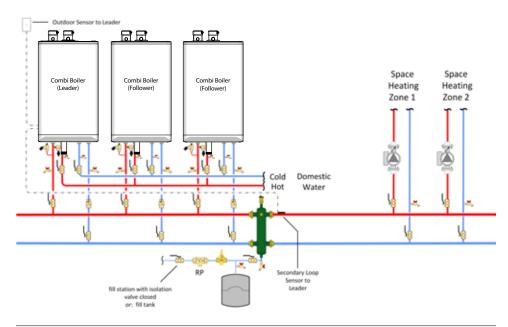


Figure 2: Typical Combi Boiler cascade piping – concept drawing. This drawing is only a simple schematic guide

CASCADE FUNCTION 1-29

PARAMETER	Leader (Combi Boiler)	Follower #1 (Combi Boiler)	Follower #2 (Combi Boiler)
Cascade Unit ID (C Id)	1	2	3
Cascade Members (Clrs)	3	-	-
Cascade Function (P130)	3	3	3

Table 8: Combi Boiler cascade parameter settings

Combi	Minimum Recommended DHW Header Size						
Model	2 Units	3 Units	4 Units	5 Units	6 Units	7 Units	8 Units
99,000	1"	1"	1"	1"	11/4"	11/4"	11/4"
125,000	1"	1"	1"	11/4"	11/4"	1½"	1½"
160,000	1"	1"	11/4"	11/4"	1½"	1½"	2"
199,000	1"	11/4"	11/4"	11/2"	11/2"	2"	2"

Table 9: Minimum Recommended DHW Header Size

# HEATING BOILER AND COMBI BOILER CASCADE SYSTEM

A cascade system of Heating Boilers and Combi Boilers can be configured for applications with a greater space heating load than domestic hot water load. A Heating Boiler and Combi Boiler cascade system can simultaneously satisfy both space heating and domestic hot water demands. The Leader of the cascade system will enable, disable, and modulate Followers as necessary to provide space heating. A domestic hot water demand will take priority over the space heating demand. Any Combi Boilers not supplying domestic hot water can continue to provide space heating. Reference Table 10 for required cascade settings.

For space heating, the cascade system should utilize an appropriately sized common boiler header and hydraulic separator to isolate cascade system water flow from the system water flow as shown in Figure 3. Reference Table 7 for minimum common boiler header sizing.

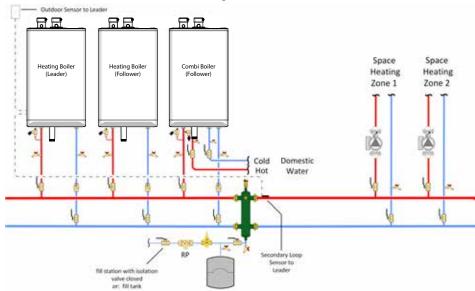


Figure 3: Typical Heating Boiler and Combi Boiler cascade piping – concept drawing. This drawing is only a simple schematic guide

PARAMETER	Leader (Heating Boiler)	Follower #1 (Heating Boiler)	Follower #2 (Combi Boiler)	
Cascade Unit ID (C Id)	1	2	3	
Cascade Members (Clrs)	3	-	-	
Cascade Function (P130)	2	2	2	

Table 10: Heating Boiler and Combi Boiler cascade parameter settings

# COMBI BOILER AND TANKLESS WATER HEATER CASCADE SYSTEM

A cascade system of Combi Boilers and Tankless Water Heaters can be configured for applications with a greater domestic hot water load than space heating load. A Combi Boiler and Tankless Water Heater cascade system can simultaneously satisfy both space heating and domestic hot water demands. The Leader of the cascade system will enable, disable, and modulate Followers as necessary to provide space heating. A domestic hot water demand will take priority over the space heating demand. Any Combi Boilers not supplying domestic hot water can continue to provide space heating. Reference Table 11 for required cascade settings.

For space heating, the cascade system should utilize an appropriately sized common boiler header and hydraulic separator to isolate cascade system water flow from the system water flow as shown in Figure 4. Reference Table 7 for minimum common boiler header sizing.

For domestic water heating, the cascade system should utilize an appropriately sized common header as shown in Figure 4. Reference Table 9 for minimum common domestic hot water header sizing.

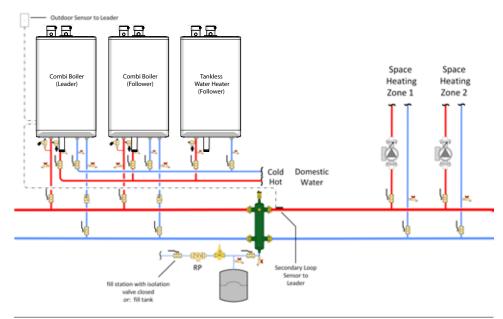


Figure 4: Typical Combi Boiler and Tankless Water Heater cascade piping – concept drawing. This drawing is only a simple schematic guide

CASCADE FUNCTION 1-31

PARAMETER	Leader (Combi Boiler)	Follower #1 (Combi Boiler)	Follower #2 (Tankless Water Heater)	
Cascade Unit ID (C Id)	1	2	3	
Cascade Members (Clrs)	3	-	-	
Cascade Function (P130)	3	3	1	

Table 11: Combi Boiler and Tankless Water Heater cascade parameter settings

# **▲** NOTE

A poorly mounted or uninsulated system temperature sensor can cause erratic cascade system operation.



Figure 5: How to install System Temperature Sensor

### LOW VOLTAGE WIRING

Low voltage wiring (Thermostat, DHW Aquastat / Sensor, Outdoor Sensor, System Sensor) should terminate at the Leader in a typical cascade system.

Any cascade member's function that is not assigned to the cascade system will respond to a locally wired demand. For example, a cascade system consisting of three heating boilers with each member configured as part of the space heating cascade system will still respond to a locally wired DHW demand.

Space Heating cascade systems require installation of a system temperature sensor on either the common supply or return (See Figure 5). The included  $10 \text{K}\Omega$  system temperature sensor should be strapped to the top of a metallic pipe and insulated to provide the most accurate temperature reading. Connect the system temperature sensor instead of the outdoor sensor on the Leader controller's X13 terminals 3 and 4 or instead of the DHW Aquastat / Sensor on the Leader controller's X13 terminals 4 and 5.

### LINE VOLTAGE WIRING

Electrical wiring to the unit (including grounding) must conform to local electrical codes and/or National Electrical Code, ANSI/NFPA 70 – latest edition, or The Canadian Electrical Code, C22.1 – Part 1.

Connect each unit to the grid power using the supplied appliance plug to a fused circuit with on/off switch within sight of the unit.

### **CASCADE SYSTEM CONFIGURATION**

Cascade system configuration requires setting the cascade parameters then enabling the cascade function on each unit that will be in the cascade system. Reference ACCESSING THE CASCADE MENU to make the following changes.

- Assign cascade unit ID (C Id) Each unit in the cascade system must be assigned a unique cascade unit ID. The cascade unit ID of the Leader must be set to 1. The cascade unit ID of each Follower must be set to 2, 3, etc.
- 2. Assign cascade system ID (CCA1,CCA2,CCA3) Each cascade system must be assigned a unique cascade system ID. The cascade system ID only needs to be changed from the default setting when multiple cascade systems are present at the same location. The cascade system ID is broken up into 3 parameters, CCA1, CCA2, CCA3. The cascade system ID is CCA1 followed by CCA2 then CCA3. All units in the cascade system must be assigned the same cascade system ID number.

1-32 CONTROLLER MANUAL

3. Set number of cascade members (CCnt) – This parameter must be set on the Leader to the number of cascade system members.

Reference ACCESSING THE ADVANCED PARAMETER MENU to make the following changes.

- 4. Enable cascade function (P130) Enable the cascade function of each unit according to the cascade system type. The cascade function of Heating Boilers can only be enabled for space heating (P130 = 2). The cascade function of Combi Boilers can be enabled for any combination of space heating / DHW (P130 = 1, 2, 3) depending on the application. A Combi Boiler will respond to any local demand not enabled for cascade, see Figure 4.
  - 1 = Enable cascade function for DHW
  - 2 = Enable cascade function for Space Heating
  - 3 = Enable cascade function for Space Heating and DHW
- 5. **Configure system sensor input (P100 / P101)** Space Heating cascade systems require configuration of the system sensor input on the Leader.
  - (i) System sensor wired to X13 terminals 3 and 4 Set Outdoor Sensor input (P100) to:
    - 6 = System sensor mounted on common supply
    - 7 = System sensor mounted on common return
  - (ii) System sensor wired to X13 terminals 4 and 5 Set DHW input (P101) to:
    - 6 = System sensor mounted on common supply
    - 7 = System sensor mounted on common return

### CASCADE COMMUNICATION

Wireless communication can be verified in each cascade member's Information Menu. Reference ACCESSING THE INFORMATION MENU to view information item "r":

•	Information item "r" on the Leader will display X:YL		
		X = Number of members connected	
		Y = Number of configured members (CCnt)	
		L = Leader	
•	Information item "r" on a Follower will display:		
		C F = Follower is connected to the Leader	
		dC F = Follower is disconnected from the Leader	

CASCADE FUNCTION 1-33

### **CASCADE ADJUSTMENTS**

The following parameters can be used to adjust the cascade system operation after a cascade system has been configured. Reference ACCESSING THE ADVANCED PARAMETER MENU to make the following adjustments.

**Rotation Frequency (P131)** – Sets how often to rotate the lead stage during an extended call. If a call lasts longer than this setting, the next available stage will become the lead stage.

**Firing Order (P132)** – Sets the basis for calculating the firing order. The Leader will enable the unit with the least amount of usage when adding a stage. The Leader will disable the unit with the most amount of usage when disabling a stage. Usage calculation options are:

- 0 = Firing order is based on the hours of operation
- 1 = Firing order is based on fuel consumption
- 2 = Firing order is based on fuel consumption and number of ignitions

Coarse Gain (P133) – Increasing the Coarse Gain setting will cause the cascade system to ramp up faster when far below the setpoint. The cascade system will reach the setpoint quicker but is more prone to overshooting the setpoint. Decreasing the Coarse Gain setting will cause the cascade system to ramp up slower when far below the setpoint. The cascade system will take longer to reach the setpoint but is less likely to overshooting the setpoint.

**Fine Gain (P134)** - Increasing the Fine Gain setting will cause the cascade system to ramp up slower when near the setpoint. The cascade system may not be able to reach and maintain setpoint if the Fine Gain setting is too high. Decreasing the Fine Gain setting will cause the cascade system to ramp up faster when near the setpoint. The cascade system may oscillate above and below the setpoint if the Fine Gain setting is set too low.

**Space Heating Update Rate (P135)** – Increasing the Space Heating Update Rate will cause the cascade system to be more responsive to load changes at the expense of more wireless communication traffic. Decreasing the Space Heating Refresh Rate will cause the cascade system to be less responsive to load changes but with less wireless communication traffic.

**DHW Staging Delay (P136)** – When the Leader determines that another stage needs to be enabled to meet the DHW demand, this delay will occur before the stage is enabled.

**Space Heating to DHW Delay (P137)** – This delay will occur before a unit currently fired for space heating can be enabled for DHW.

**Space Heating Drop Stage Level (P138)** – A stage will be disabled due to decreasing demand once the currently fired unit(s) reach this firing rate.

**Space Heating Add Stage Level (P139)** - A stage will be enabled due to increasing demand once the currently fired unit(s) reach this firing rate.

1-34 CONTROLLER MANUAL



Figure 6: Junction box

## REMOVING & WIRING THE CONTROLLER

The unit ships with an optional field-wiring junction box. This box provides wiring connections for a space-heating pump, a DHW pump, and an outlet for unit power. A certified harness from the wiring box connects to the movable controller tray.

You do not require a junction box if: 1. the unit's integral pump provides adequate flow through the space-heating heat emitters *and* 2. there is no DHW tank.

### REMOVING THE CONTROLLER

The figure below shows you how to pull out the controller.

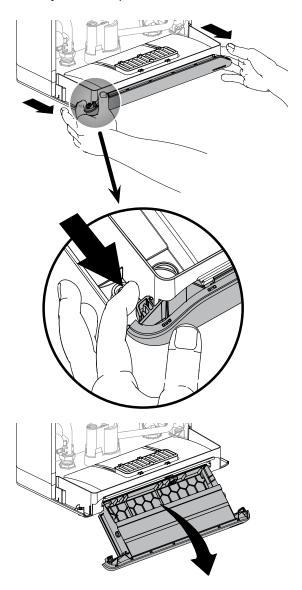


Figure 7: Pulling out the controller tray

### WIRING THE CONTROLLER

Electrical wiring to the unit (including grounding) must conform to local electrical codes and/or National Electrical Code, ANS/NFPA No. 70 – latest edition, or The Canadian Electrical Code, C22.1 - Part 1.

If using an external electrical source, the unit, when installed, must be electrically bonded to ground in accordance with the requirements of the authority having jurisdiction or, in the absence of such requirements, with the *National Electrical Code, ANSI/NFPA 70, and/or the Canadian Electrical Code Part I, CSA C22.1, Electrical Code.* 

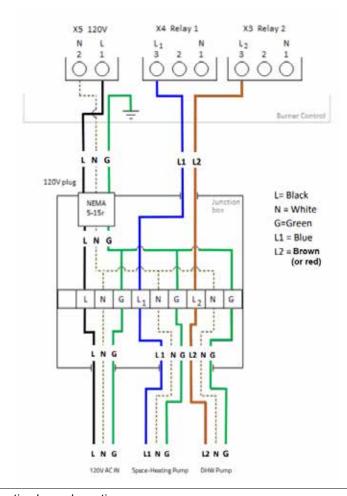


Figure 8: Junction box schematic

### **120VAC LINE VOLTAGE HOOK-UP**

Connect the unit to the grid power, using the supplied appliance plug in a separate, fused circuit and on/off switch within sight of the unit.

The unit is equipped with  $3 \times 1/2$ " electrical knock-outs for control wiring located behind the power supply terminal strip.

The units include a factory installed and pre-wired pump. The pump may not be able to supply adequate flow for the heat emitter circuits. A system heating pump switched through a separate relay or control box may be needed.

1-36 CONTROLLER MANUAL

### A NOTE

The boiler is equipped with a Frost Protection feature. This feature will operate the built-in pump and the burner to help protect the boiler from freezing. If the boiler is in a hard lock-out condition the burner will not operate, however the built-in pump will operate. We are not responsible for damages to the boiler, and/or related components, nor property damages that may result from freezing conditions.

### **SEQUENCE OF OPERATION**

The unit operates in a similar way for both a space heating and a domestic hot water call for heat. When the unit is powered up the controller enters a self-diagnostic mode, and displays the controller software version in the main display.

The sequence of operation is as follows:

- 1. The unit receives a call for heat from a dry contact closure on terminals X13.1 and X13.2 (24 volts section). The unit can also receive a call for domestic hot water heating from the internal flow sensor, or from a  $10K\Omega$  sensor or aquastat wired to terminals X13.4 and X13.5 (24 volts section).
- **2.** The unit performs a safety check and energizes the fan for a pre-purge (*Service Display = 3*).
- **3.** Once the 5-second pre-purge is complete, the unit enters a 5-second trial for ignition (*Service Display = 4*). If the unit fails to ignite, the unit will complete another 5-second pre-purge then 5-second trial for ignition. This is repeated 4 times before a hard lock-out occurs. The Return button must be pressed to reset the controller and begin another trial for ignition.
- **5.** If the unit exceeds its target temperature and there is still a call for heat or hot water the burner will turn off (integral pump runs unless call is on-demand DHW). (Service Display = 1)
- **6.** After a space heating call for heat is satisfied, the unit's pump will operate for an adjustable amount of time (*Service Display = 0*).
- **7.** If the burner is on to maintain the heat exchanger temperature for DHW Comfort mode (*Service Display* = 7).
- **8.** If the burner is on for frost protection (*Service Display* = 9).

MAIN DISPLAY	SERVICE DISPLAY	DESCRIPTION	
[pressure] P	-	The unit is OFF. Press the space above the Dot for 2	
		seconds to turn on the unit.	
(blank)	(blank)	No Call for Heat - Standby	
XXX	0	Unit pump running – pump post purge	
XXX	1	Unit water temperature exceeds target – unit pump is energized, call still present	
XXX	2	Self-test – When power is applied to the unit the controller enters a self diagnostic mode for 5 seconds	
XXX	3	Fan Pre-purge and Post-purge	
XXX	4	Trial for Ignition and Flame Proving	
XXX	<b>(</b> ) +	Heating – Space Heating	
XXX	<b>ù</b> + <b>C</b> ∘	Heating – DHW	
XXX	7	Burner on for DHW Comfort mode	
XXX	9	Freeze Protection mode	

Table 12: Operating Display and Service Display Codes.

### **TEMPERATURE SENSORS**

The resistance of the temperature sensors varies inversely with temperature. To test, measure the temperature of the sensed environment and compare with the value derived from the measurement of the resistance (obtained by connecting a good quality test meter capable of measuring up to  $5,000~\text{K}\Omega~(5,000,000\Omega)$ ) at the controller end of the sensor lead).

To obtain a resistance reading, remove power to the unit. For the supply water and return water temperature sensors, remove the wire leads by disconnecting their respective Molex connectors. Place multi-meter probes into the sensor's male Molex connector socket. Do not apply voltage to the sensor as damage may result.

 $12 \text{K}\Omega$  temperature sensors are supplied with the unit. See Table 14 for resistance values.

SENSOR	TYPE	PURPOSE	LOCATION
S0	NTC 12KΩ	Heat Exchanger Temperature	Upper Left of Heat Exchanger
S1	NTC 12KΩ	Heating Supply Temperature	Heating Supply Pipe
S3	NTC 12KΩ	Domestic Hot Water	DHW Supply Pipe
S4	NTC 12KΩ	Domestic Cold Water	DCW inlet Pipe
S5	NTC 12KΩ	Flue Gas Temperature	Top of rear Flue passage
S6 NTC 12KΩ Outdoor Sensor		Outdoor Sensor	Outdoors (North side)
S7	ΝΤС 10ΚΩ	Hot Water Tank	External Water Heater
PTC1 PTC2	PTC	Cabinet Temperature	Left and right Side top of inner cabinet
		Water Pressure	Heating Supply Pipe

Table 13: Temperature and Pressure Sensors

TEMPERATURE	RESISTANCE	TEMPERATURE	RESISTANCE	TEMPERATURE	RESISTANCE
F/C	Ω - ohm	F/C	Ω - ohm	F/C	Ω - ohm
5F / -15C	76,020	77F / 25C	12,000	149F / 65C	2,752
14F / -10C	58,880	86F / 30C	9,805	158F / 70C	2,337
23F / -5C	45,950	95F / 35C	8,055	167F / 75C	1,994
32F / 0C	36,130	104F / 40C	6,653	176F / 80C	1,707
41F / 5C	28,600	113F / 45C	5,522	185F / 85C	1,467
50F / 10C	22,800	122F / 50C	4,609	194F / 90C	1,266
59F / 15C	18,300	131F / 55C	3,863	203F / 95C	1,096
68F / 20C	14,770	140F / 60C	3,253	212F / 100C	952

Table 14: Temperature Sensor Resistance Values –  $12K\Omega$  sensors.

-38 CONTROLLER MANUAL

# TROUBLESHOOTING FAULT CODES

During operation the controller can detect unusual situations and can take action to avoid damage to the heat exchanger or other unsafe operations. During these situations, the controller limits the temperature and power output of the burner, or temporarily disables operation entirely.

These faults are shown flashing and visible on the main display, and display only when an unusual reading is currently detected. Fault Codes can be reset by touching the wrench for 2 seconds after the cause of the fault has been resolved.

FAULT CODE	DESCRIPTION	POSSIBLE CAUSE / SOLUTION
F000	Heat exchanger temperature sensor fault.	Verify wire harness connections at heat exchanger temperature sensor and control module are tight.
		Replace heat exchanger temperature sensor.
F001	High heat exchanger temperature during central heating demand.	Verify all air has been bled/purged from the heat exchanger central heating coil
		Replace internal pump if it is not operating during a central heating demand.
		Verify the unit has been converted to propane if operating on propane.
		Verify combustion readings at low and high fire are within specifications.
		Clean heat exchanger central heating coil.
		Clean fire side of heat exchanger.
F002	High heat exchanger temperature during DHW demand.	Verify the unit has been converted to propane if operating on propane
		Verify combustion readings at low and high fire are within specifications.
		Clean heat exchanger DHW coil.
		Clean fire side of heat exchanger.
F003	High flue temperature.	Verify the unit has been converted to propane if operating on propane.
		Verify combustion readings at low and high fire are within specifications.
		Clean fire side of heat exchanger.
		Clean heat exchanger central heating and DHW coils.

F004	No flame detected during four ignition trials.	<ul> <li>Verify external gas shutoff valve is open.</li> <li>Verify gas inlet pressure is at least 4" during igntion trial.</li> <li>Verify condensate drain is not blocked.</li> <li>Check vent and combustion air piping for blockage.</li> <li>Verify internal and power supply grounding.</li> <li>Verify ground spring is in contact with burner head screw.</li> <li>Verify ignitor to ignition module connection is tight.</li> <li>Check ignitor condition and clean/replace as necessary.</li> <li>Verify operation of the backflow flapper in the fan outlet.</li> <li>Verify ignitor is not in contact with burner and gap is correct.</li> <li>Replace ignition module if unit lights but flame icon doesn't illuminate.</li> <li>Replace ignition module if spark is not present and 110VAC is present on ignition module black and gray wires.</li> <li>Replace control module if spark is not present and 110VAC is not present on ignition module black and gray wires.</li> <li>Replace gas valve if gas inlet pressure does not drop during trial for ignition and 24VDC is present at gas valve harness.</li> <li>Replace control module if gas inlet pressure does not drop during trial for ignition and 24 VDC is not present at gas valve harness.</li> </ul>
F005	No flame detected during operation.	<ul> <li>Verify condensate drain is not blocked.</li> <li>Check vent and combustion air piping for blockage.</li> <li>Check for flue gas recirculation.</li> <li>If vent termination is subject to high winds, reconfigure/relocate as necessary.</li> <li>Verify gas inlet pressure is at least 4" at both low and high fire.</li> <li>Verify low and high fire combustion readings are within specifications.</li> <li>Check ignitor condition and clean/replace as necessary.</li> </ul>
F006	Flame detected when burner is off.	<ul> <li>Verify good internal and power supply grounding.</li> <li>Verify flame goes out at conclusion of demand, if not replace gas valve.</li> <li>Replace ignition module.</li> <li>Replace control module.</li> </ul>
F007	Low flame signal.	<ul> <li>Verify ignitor to ignition module connection is tight.</li> <li>Check ignitor condition and clean/replace as necessary.</li> <li>Verify low and high fire combustion readings are within specifications.</li> </ul>
F008	Incorrect fan speed	<ul> <li>Verify wire harness connections at fan and control module are tight.</li> <li>Replace fan.</li> <li>Replace control module.</li> </ul>
F009	Control module internal fault.	<ul> <li>Remove all field wiring from unit then reset fault.</li> <li>Check field wiring for voltage backfeed if F009 fault does not return.</li> <li>Replace control module if F009 fault code returns.</li> </ul>

1-40 CONTROLLER MANUAL

	1	
F010	Heat exchanger temperature sensor open.	Verify wire harness connections at heat exchanger temperature sensor and control module are tight.
		Check resistance of each heat exchanger temperature sensor (center pin is common), replace sensor if open circuit is found.
		Check resistance of each heat exchanger temperature sensor (center pin is common) at control module harness connector, repair wire harness if open circuit is found.
F011	Heat exchanger temperature sensor short.	Check resistance of each heat exchanger temperature sensor (center pin is common), replace sensor if short circuit is found.
		Check resistance of each heat exchanger temperature sensor (center pin is common) at control module harness connector, repair wire harness if short circuit is found.
F012	Flue temperature sensor open.	Verify wire harness connections at flue temperature sensor and control module are tight.
		Check resistance of flue temperature sensor, replace sensor if open circuit is found.
		Check resistance of flue temperature sensor at control module harness connector, repair wire harness if open circuit is found.
F013	DHW inlet temperature sensor open/short	Verify wire harness connections at DHW inlet temperature sensor and control module are tight
		Check resistance of DHW inlet temperature sensor, replace sensor if open/short circuit is found.
		Check resistance of DHW inlet temperature sensor at control module harness connector, repair wire harness if open/short circuit is found.
F014	Heat exchanger temperature sensor mounting fault.	<ul> <li>Heat exchanger temperature is not changing while unit is fired.</li> <li>Verify heat exchanger temperature sensor is properly mounted on the heat exchanger.</li> </ul>
F015	High cabinet temperature	Check heat exchanger for flue gas leakage     Check vent pipe for flue gas leakage
F016	DHW outlet temperature sensor mounting fault	DHW outlet temperature is not changing while unit is fired     Verify DHW outlet temperature sensor is properly mounted on the DHW outlet pipe
F017	DHW bypass valve fault	Verify wire harness connections at DHW bypass valve and control module are tight.
		Check resistance of DHW bypass valve at control module harness connector:
		Green - Purple = 30 to 40 Ω
		Green - Blue = 30 to 40 $\Omega$
		Green - Yellow = 30 to 40 $\Omega$
		Green - Orange = 30 to 40 $\Omega$
		Red - Black = 5.5 to 6.5 M $\Omega$
		Red - Brown = 17 to 21 M $\Omega$
		If any resistance value is outside of these ranges, check and repair any wire harness open/short circuit before replacing DHW bypass valve.
F018	Flue/Combustion Air blockage.	Check the vent and combustion air pipes for blockage.
		Verify operation of the backflow flapper in the fan outlet.
F019	Boiler Memory Module (BMM) fault.	Verify wire harness connections at boiler memory module and control module are tight.
		Verify wire harness continuity between boiler memory module and control module .
		Replace boiler memory module.

F021	Critical parameter changed	Factory reset required.
F027	Outdoor temperature sensor short.	Check resistance of outdoor temperature sensor, replace sensor if short circuit is found.      Check resistance of outdoor temperature sensor at control module harness connector, repair outdoor sensor field wiring if short circuit is found.
F028	Reset button fault.	<ul> <li>Check the reset button for unintentional operation such as during cleaning.</li> <li>Replace control module.</li> </ul>
F029	Gas valve fault.	<ul> <li>Verify wire harness connections at gas valve and control module are tight</li> <li>Replace gas valve if upper coil resistance is not 35 to 45 Ω.</li> <li>Replace gas valve if lower coil resistance is not 20 to 30 Ω.</li> <li>Check resistance of gas valve at control module harness connector, repair wire harness if open/short circuit is found or if resistance is not within 60 to 70 Ω</li> <li>Replace control module.</li> </ul>
F031	Supply temperature sensor open/short.	<ul> <li>Verify wire harness connections at supply temperature sensor and control module are tight.</li> <li>Check resistance of supply temperature sensor, replace sensor if open/short circuit is found.</li> <li>Check resistance of supply temperature sensor at control module harness connector, repair wire harness if open/short circuit is found.</li> </ul>
F040	Cabinet temperature sensor open.	<ul> <li>Verify wire harness connections at cabinet temperature sensors and control module are tight.</li> <li>Check resistance of cabinet temperature sensors, replace sensor if open circuit is found.</li> <li>Check resistance of cabinet temperature sensors at control module harness connector, repair wire harness if open circuit is found.</li> </ul>
F041	Cabinet temperature sensor short.	Check resistance of cabinet temperature sensors, replace sensor if short circuit is found.     Check resistance of cabinet temperature sensors at control module harness connector, repair wire harness if short circuit is found.
F042	Cascade DHW not available	<ul> <li>Resolve any other lockouts in the cascade system.</li> <li>Verify Leader cascade parameter settings are correct.</li> <li>Verify Follower(s) cascade parameter settings are correct.</li> <li>Check cascade communication status in the information menu of both Leader and Follower.</li> </ul>
(Blinking)	Water presssure sensor fault.	<ul> <li>Verify wire harness connections at water pressure sensor and control module are tight.</li> <li>Check resistance of water pressure sensor at control module harness connector:         Black - Orange = 7.5 to 9.5 KΩ         Black - Yellow = 7.5 to 9.5 KΩ     </li> <li>If any resistance value is outside of these ranges, check and repair wire harness open/short circuit before replacing water pressure sensor.</li> </ul>

Table 15: Fault codes

1-42 CONTROLLER MANUAL

### **NOTIFICATION CODES**

During operation the controller can also detect unusual situations and display a notification, usually without significant interruption of the normal operation of the appliance.

These display only when an unusual reading is currently detected. Once the error has been resolved, the operation will be restored

Note that these notifications only appear on controllers installed with software versions after 1.80. The software version of the controller will appear upon the controller's initial start up.

NOTIFICATION CODE	DESCRIPTION	POSSIBLE CAUSE / SOLUTION
n030	DHW outlet temperature sensor open/short	<ul> <li>Verify wire harness connections at DHW outlet temperature sensor and control module are tight.</li> <li>Check resistance of DHW outlet temperature sensor, replace sensor if open/short circuit is found.</li> <li>Check resistance of DHW outlet temperature sensor at control module harness connector, repair wire harness if open/short circuit is found.</li> </ul>
n040	Cascade communication lost	<ul> <li>Verify Leader is powered on and cascade parameter settings are correct.</li> <li>Verify Follower(s) cascade parameter settings are correct.</li> <li>Check cascade communication status in the information menu of both Leader and Follower.</li> </ul>
n041	Cascade system sensor open	<ul> <li>Verify system sensor field wiring is terminated at the choosen input (X13-3&amp;4 or X13-4&amp;5).</li> <li>Check resistance of system temperature sensor, replace sensor if open circuit is found.</li> <li>Check resistance of system temperature sensor at control module harness connector, repair system sensor field wiring if open circuit is found.</li> </ul>
n120	Maintenance recommended	Maintenance is recommended based on hours of use.
n121	Maintenance required, limited DHW output	<ul><li>Maintenance is required based on hours of use.</li><li>DHW output will be limited until maintenance is performed.</li></ul>
n122	Maintenance required, no DHW output	<ul><li>Maintenance is required based on hours of use.</li><li>DHW output is disabled until maintenance is performed.</li></ul>
n150	High heat exchanger temperature, limited output	<ul> <li>Verify all air has been bled/purged from the heat exchanger central heating coil.</li> <li>Replace internal pump if it is not operating during a central heating demand.</li> <li>Verify the unit has been converted to propane if operating on propane.</li> <li>Verify combustion readings at low and high fire are within specifications.</li> <li>Clean fire side of heat exchanger.</li> <li>Clean heat exchanger central heating and DHW coils.</li> </ul>

n151	High flue temperature, limited output	<ul> <li>Verify the unit has been converted to propane if operating on propane.</li> <li>Verify combustion readings at low and high fire are within specifications.</li> <li>Clean fire side of heat exchanger.</li> <li>Clean heat exchanger central heating and DHW coils.</li> </ul>
n152	Flue temperature sensor mounting fault	<ul> <li>Flue temperature is not changing while unit is fired.</li> <li>Verify flue temperature sensor is properly mounted on the vent pipe.</li> </ul>
n201	Heat exchanger air purge function activated	<ul><li> Air trapped in the heat exchanger</li><li> Closed boiler isolation valve</li><li> Defective boiler pump</li></ul>
n202	High flue temperature, burner disabled	<ul> <li>Verify the unit has been converted to propane if operating on propane.</li> <li>Verify combustion readings at low and high fire are within specifications.</li> <li>Clean fire side of heat exchanger</li> <li>Clean heat exchanger central heating and DHW coils.</li> </ul>
n245	Flue gas back flow, fan on low speed	Verify vent and combustion air piping and terminations are installed according to this manual.      Verify operation of the backflow flapper in the fan outlet.

Table 16: Notification codes

1-44 CONTROLLER MANUAL

This page is intentionally left blank.

This page is intentionally left blank.

1-46 CONTROLLER MANUAL

This page is intentionally left blank.

CONTROLLER MANUAL 1-47

### Rheem Sales Co.

Montgomery, AL. (833) 212-9276

### IBC Technologies Inc.

8015 North Fraser Way Burnaby, BC Canada V5J 5M8 (844) HEAT-IBC / (844) 432-8422

### **IBC Technologies USA Inc.**

121 Walter A Gaines Way Lawnside, NJ 08045 (856) 887-0544



May 2023 ©